



R E M E D I

Electronic Commerce Group

Project White Paper

Client / Project Name: BizManager™ Mapper™ Training

Client Profile:

- A major producer and marketer of sports apparel. A privately owned company with around \$225M in annual revenue. It is a well known brand and uses other apparel brands to manufacture and supply.
- **Industry:** Branded Apparel Products
- **Location:** Corporate Headquarters at Lenexa, KS
- **Products:** Apparel
- **Technical Environment:** Unix based system / BizManager™ for EDI solution

Situation:

- Company implemented BizManager™ a few years back and is currently struggling to provide some basic acknowledgment and reporting functionality. In addition, they have a project backlog
- Company is looking for help to oversee some new transactions to be implemented, however, they must be comfortable with a person who can understand the business requirements as well as implement new requirements the proper/right way to maximize the utilization of software and ROI.
- Client is under pressure to implement a number of requirements due to the constantly changing market situation. Client has engaged a consultant and the EDI team is happy with the consultant, who seems to be good technically, but is unable to provide business solutions and knowledge transfer.

Solution / Deliverables:

- Provided a BizManager consultant to oversee mapping, develop standards, and help employees to implement transactions.
- Provide technical help for basic acknowledgment consolidation setup and reporting functionality of BizManager.
- Provide technical and business expertise to point and choose a correct alternative integration solution to Oracle apps.
- Provide help to establish standards and procedures.
- A good, experienced person needed to work with employees to provide the right direction to projects while understanding business requirements and processes.

Outcome:

- Overview of EDI including the importance and integration to ERP system covered.
- BizManager Mapper training has been provided to cover 850 inbound transactions using Oracle database at client's last moment request. Also, an outbound 810 was covered.
- A day has been spent to setup a new business document definition and map for NEXCOM using a newer set of tables. This has been a big learning curve and opportunity for the employees involved in training.
- Covered basic reporting functionality and demonstrated different ways to get information about technical and business related issues.

Accolades:

- ***Client has expressed a strong interest to further engage the trainer and looking for further help. See following communication. It seems that client is very happy from REMEDI trainer and would like to continue giving further business.***