



R E M E D I

Electronic Commerce Group

Project Summary Report

Project Name: TrustedLink Enterprise Upgrade

Client Profile: Leading provider of distribution services to independent publishers and a top ten vendor in the industry.

- **Industry:** Book Distribution
- **Location:** Tennessee
- **Products:** Books
- **Technical Environment:**
 - **Hardware(and OS):** Windows
 - **Software(and version):** TrustedLink Enterprise v6.1
 - **Communications software (and version):**
 - **ERP:**
 - **Relevant to the project...**
 - **Number of Trading Partners:**
 - **Number of Maps:**
 - **Number of Business Processes:**
 - **Number of Scripts:**
 - **Other:** Pubnet VAN

Business Case (strategic, business area related):

The company found it necessary to upgrade to the current version of the TLE software. Inovia sunsets the older versions and they are no longer supported.

The client uses Pubnet as a VAN channel for a large majority of its trading partners. They were utilizing old proprietary software and processes to manipulate the data before and after their EDI translations. Their desire was to bring this into the TLE processing and discontinue the old processes.

Situation (technical, IT area related):

- Company was upgrading to new version of TLE software to stay current on releases.
- Pubnet- New maps, scripts, and processes were developed within TLE to accommodate sending and receiving data and remove all of the previous pre and post processing done by external software.

Solution / Deliverables:

- Upgraded the TLE software release. Provided all of the testing and regression testing of all maps and processes with the new version.

- Wrote new maps and enhanced old maps at request of the client. These are in all areas of their business and reflect projects that had been on hold due to lack of personnel or expertise in providing the solution.
- Pubnet – The TLE outbound maps were rewritten to be able to envelope data for individual partners since all of the data is received as one large interchange from Pubnet. Inbound maps were rewritten to be able to manipulate envelope information to split documents by partner in order to pass to the backend systems within Pubnet.

Outcome:

- System and maps were completed and tested without production go-live issues, in the calendar time frame, and billable hours estimated.
- All additional projects and maps were completed on time. Some of these require special TLE code and processing that the client was unaware of.
- Pubnet – New mappings worked as designed and allowed the old software and processes to be removed and are no longer used.

Accolades:

- The client is satisfied with the work and the level of service provided by REMEDI. The initial contract was to provide assistance in the TLE version upgrade and has been extended beyond that scope. Our consultant created new maps and processes that has allowed the client to remove obsolete processes and systems that were being used.