



R E M E D I
Electronic Commerce Group

Project White Paper

Client / Project Name: Sterling Integrator™ installation, configuration, and documentation

Client Profile:

- Client is a private adhesive label stock manufacturer company located in North Carolina. Current estimates show this company has annual revenue of \$100 to 500 million and employs a staff of approximately 100 to 249.
- **Industry:** Adhesive Label Stock Manufacturer
- **Location:** North Carolina
- **Products:** Adhesive
- **Technical Environment:**
 - **Hardware(and OS):** Windows 2003
 - **Software(and version):** Sterling Integrator 5.0, SQL Server 2005
 - **ERP:** SAP

Situation:

The company was involved in performing a Gentran™:Server for Windows migration to the Sterling Integrator (SI) 5.0 platform, and required expertise to install and configure the product in a clustered environment.

Solution / Deliverables:

The deliverable was the installation, configuration, and documentation of an SI 5.0 clustered (2-node) environment, tested for load balancing and failover. The application server(s) were tuned to optimize performance. Interface adapters were configured and tested. A System Maintenance and Monitoring plan was established to ensure ongoing operational stability. An environment review and knowledge transfer session was conducted to educate client resources on system administration.

Outcome:

The delivery of a stable, fully documented environment, that allowed client resources to focus on the implementation and migration phase of the project.